

Change of Billing Policy:

Vitality Healthcare is committed to providing affordable and high-quality healthcare service to our local community and across metropolitan areas.

To ensure we can continue delivering this level of care amid rising operational costs, including labour, IT support, medical software, property rental and consumables, the following billing arrangements apply to GP consultations from **1 July 2026**.

Standard Consultation Fees (Weekdays):

For Medicare and privately billed patients, a **\$50** gap applies to a standard consultation (Item 23) and a **\$60** gap to a long consultation (Item 36).

Concession Card Holders:

From 1 July 2026, routine bulk billing for concession card holders will cease. A reduced concession gap of **\$40** for a standard consultation, or **\$50** for a long consultation, will apply.

Existing concession patients registered with us before **1 July 2026** will continue to be bulk billed for standard weekday consultations only when seeing their regular GP. A reduced concession gap will apply when seeing another GP, or for procedures and other services.

Children Under 16 (Medicare card holders):

Children under 16 with a valid Medicare card continue to be bulk billed for standard weekday consultations. Please note that **Dr Anthony Lau** will charge a gap fee for patients under 16.

Saturday Appointments:

An extra **\$5** gap applies to all Saturday standard consultations, for all patients, to cover higher weekend staffing costs. Certain services, such as vaccination-only visits, eligible care plans and health assessments, may still be bulk billed on Saturdays where criteria are met.

Mental Health Care Plan:

Mental Health Care Plan (MHCP) & review consultations attract a **\$60** out-of-pocket fee.

Additional fees may apply depending on the GP, appointment length, day and time, and the service or procedure provided. Please refer to our fee schedule or ask our reception team for more information.